IMPORTANT POLICIES

* Patients are required to present their Primary and Secondary insurance cards at each visit.
* Co-Payments are to be paid at the time of your office visit.
* Completion of any form or letter will incur a charge of $15 to be paid when the form/letter is picked up.
* Patients are seen by scheduled appointments only.
* Texting your Reminders is also available with your permission.
* Referrals require 24-hour notice.
* Medication refills are electronically sent to your pharmacy after the request is made. Routine medication refills should be requested during regular office hours or by our portal
* 24-hour notice for cancellations is required. A fee of $50.00 may be charged for not canceling your appointment with notice. A fee of $15 charged for not canceling a blood work appointment.

Our Patient Portal is for your convenience allowing you access to your health records.

Please do not send urgent medical questions to the portal. To ensure you receive a prompt response for your urgent medical question you should call our office.

The doctors are on call 24 hours per day for EMERGENCIES ONLY. You can also leave a message on the answering machine, please remember to give your full name and telephone number along with your message. The staff will return your call during office hours.

Please prior to going to Urgent Care for treatment-call our office to inquire what is your best treatment option. As your Primary Care Providers, we can assist and direct you for the best solution to your medical needs.

YOUR RESULTS

NORMAL or ABNORMAL

All patients are notified of test results within 72 hours of our office receiving those results. If you are not called, you must contact our office. If you prefer, you can access your results through our patient portal.